Resetting Your Password from Home
Step-by-Step Directions 👣

Before You Start: "Forget" the GCPS Network on All BYOD Devices

You must "Forget" the GCPS wireless network on any BYOD device you have previously used at school. You can do this under "Settings" on most mobile devices.

Note: You only have to reset your password ONCE. DO NOT complete the following steps IF you have changed your password when logging in to a GCPS computer.

1. Go to www.gwinnett.k12.ga.us and select the MY eCLASS tab on the top right corner.

Parents   Employees   MY eCLASS
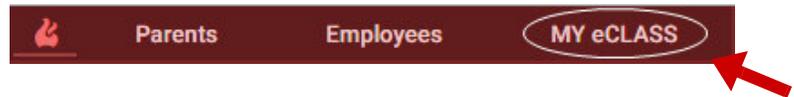
2. On the Sign in to GCPS screen use your student ID for BOTH the User ID and Password boxes.

Sign in to **GCPS**
Employee Portal & MY eCLASS Student Portal

👤 Student ID Number
🔒 Student ID Number

SIGN IN ⏎

3. You will see the following screen. Select the "Need Help?" button.

Sign in to **GCPS**
After 5 attempts, you will be locked out for 15 minutes

Need Help?

Use your existing Portal user ID & password

👤 USER ID

4. You will then need to activate your account and change your password. Click on "this link" to get to the activation and change password screen.

Error Details   ✕

Error#1 - You need to activate your student account - Please click on *this link* to activate.
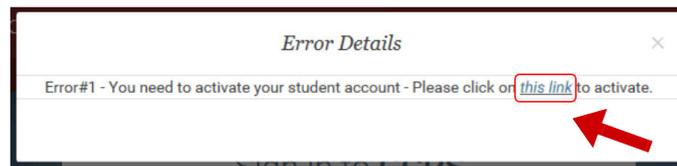
5. Add your student ID to BOTH the "User ID" and "Current Password" boxes.

Then, add your NEW password to BOTH the "New Password" and "Confirm Password" boxes and select "Change."

MY eCLASS

Gwinnett County Public Schools — Change Password

Username	Student ID Number
Current Password	Student ID Number
New Password	New Password
Confirm Password	New Password

CHANGE

Notes:
1. You only need to activate your account once for this school year.
2. You can activate your account here on the student portal or at a computer at your school.
3. Activating your account here will also activate your account at your school for computer access and network resources.

Congratulations! Your account has now been activated and your password has been reset. Use your new password to log in to any MY eCLASS AND any GCPS computer at school.